Annual General Meeting of Shareholders

15 April 2015 Bert van der Els, Executive Board Heijmans N.V.







"Heijmans: Poor 2nd half 2014, order book and housing market offer good prospects"

Challenging market requires continuous improvement and innovation



2014 - Highlights

Less revenues and negative results

- Infra:
 - Poor operational results in The Netherlands;
 - Negative impact from surprising outcome arbitration case "Energiefabriek Tilburg";
 - Reduction capacity in Germany;
 - Good results in Belgium;
- Non-residential: Stable development projects. Reduction capacity Technical solutions;
- Residential: Recovery housing market continues, 1347 houses sold (+25%);
- Overall, strong increase order book towards € 2,3 billion;
- 2014 Annual report: *Integrated reporting* brings combination of financial and non-financial accomplishments.



2014 - Highlights

- Revenues at € 1,9 billion, decrease 7% versus 2013;
- Underlying operational result: € 12 mio negative (impact "Energiefabriek" € 11 mio);
- Impact on net results from:
 - Value adjustment of real estate assets (mainly outside the 'Randstad' area)
 - Restructuring over 350 jobs involved
- Safety and sustainability are integrated in the business. Improvement visible for e.g.:
 - Injury frequency rate down (5,6 in 2014 versus 6,1 in 2013)
 - CO₂ emissions decreased with 15% versus 2013
- Solvency ratio solid at 27%. Year-end Net cash (recourse);
- Taking into account the 2014 results, no dividend pay-out on (certificates of) ordinary shares.

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2014 – Results per sector

Underlying operating result x € 1 million	2014	2013
Property development	4	1
Residential - Netherlands	0	-3
Residential - Belgium	<u>2</u>	<u>O</u>
Residential - Total	2	-3
Non-residential	0	2
Infra - Netherlands	-22	16
Infra - Belgium	11	13
Infra - Germany	<u>2</u>	<u>6</u>
Infra - Total	-9	35
Corporate/other	-9	-12
underlying operating result	-12	23



2014 - Solid financial base

- Solvency ratio ultimo 2014 at 27%;
- No (recourse) net debt as per year-end 2014;
- Compliant with bank covenants as per 31 December 2014;
- Agreement reached with banks for mid 2015 covenants:
 - Amendment of the calculation, where negative impact Energiefabriek due to arbitrage outcome, will be excluded as an "exceptional item"
- As presented in previous AGM (April 2014), intent to buy back up to 40% of the cumulative preference shares. E.g. via a 'sub-10' issue.



Markets

Challenging market requires us to improve and renew.

Surplus capacity and fragmentation put persistent pressure on results and organisation;

Dutch Infra market still very fragmented:

- ➤ Several suppliers and little selective behaviour of both client and supplier regarding size & complexity of projects;
- ➤ Increase of contracts in PPP and Design & Construct format;
- > Change from "Reasonable and Fair" towards "Strictly as to Contract".

Clear recovery Dutch housing market in specific regions: Private buyers more active;

Niche markets for Non-residential are stable: Health care, Government, Laboratories.

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Improve

Focus on Quality, Efficiency and Knowledge

- Heijmans program 'Improve the Core' regarding:
 - Commerce;
 - Tender management
 - Project Management
 - Procurement
- Safety
- Fit for Cash (working capital)
- Uniform ERP platform

Integrated approach with a Centralised organisation



Improve

- Additional measures Infra Netherlands
 - Differentiated pricing for opportunities & risks
 - Process optimization on design & preparation phase
 - Tighter control on 'go/no-go' decisions, with additional focus on projects in start-up
 - o Improve control and management of the organisation and the larger projects
- Firm restructuring and adaption of capacity for Non-residential, Civil Engineering and Oevermann.

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Innovation - Ambitions

- Our products generate energy
- Our buildings and infra projects are 100% Recyclable
- Our solutions provide improved spatial quality.

Organisation: - Chief Technology Officer (CTO)

Cooperation: - SHELL (Greenway LE)

- DSM (Composite Bridge and Sluice parts)

- Studio Roosengaarde (Smart Highway)

- ECN (Solar Noise Barrier)

SPARK: - Open innovative Centrum for Construction

- TuE, Avans, Province Brabant and City of Den Bosch

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Innovation - examples

- Glowing Lines
- Van Gogh bicycle path
- Greenway LE
- Brainjoint
- Solar noise barrier
- Hydrofit
- Heijmans ONE
- Hydrea Thermpipe
- B5 (Brabant/Utrecht)
- 3D Façade breaking bath
- Bikescout













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Prospects

- Recovery of the Dutch housing market to continue;
- Order book provides perspective with projects such as:
 - N23 Motorway
 - A9 Motorway
 - A12 Motorway
 - RIVM Building
 - EuroJust Building
- Heijmans continues to work on:
 - Improve the core
 - Management of risks and costs
 - Integral approach
 - Innovative capacity
- Solid financial basis;
- Outlook 2015: Material improvement of the underlying operational results.





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